

## RISK/DISASTER Management, CRISIS Management, and CONTINUITY of operations

The following table outlines the differences between risk/disaster management, crisis management, and continuity of operations plans. It clearly shows that a crisis management plan takes a proactive approach to risks and stakes involved as well as the people concerned and all assets.

Plan	Focus	Overall Approach
<b>RISK/DISASTER MANAGEMENT</b> <i>People are an instrument.</i>	This plan addresses the identification of risks and the search for prevention and reaction measures to mitigate the risks. <i>Focused on processes and operations.</i>	Take preventive action and implement emergency /contingency measures if an emergency or a disaster occurs. <b><i>The organization is mainly REACTING to a threat.</i></b>
<b>CRISIS MANAGEMENT</b> <i>People are the focus.</i>	This plan addresses causes and the impact of risks, taking into consideration what's at stake. It seeks to protect all people and assets. <b><i>People come first.</i></b>	Implement a crisis management plan as a part of an ongoing crisis management initiative. <b><i>The organization is ANTICIPATING/BEING PROACTIVE/REACTING.</i></b>
<b>CONTINUITY OF OPERATIONS</b> <i>People are often part of the problem.</i>	Ensure the continuity of operations-critical processes-in case of interruption. <i>Focused on alternative solutions.</i>	Implement a continuity of operations plan. <i>The organization is BEING PROACTIVE/REACTING.</i>

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